Quick Guide:
How to get started
with Console Connect

Console Connect is a platform for the Software Defined Interconnection® of applications and infrastructures. It allows users to self-provision private, high-performance connections among a global ecosystem of enterprises, networks, clouds, SaaS providers, IoT providers and applications providers.
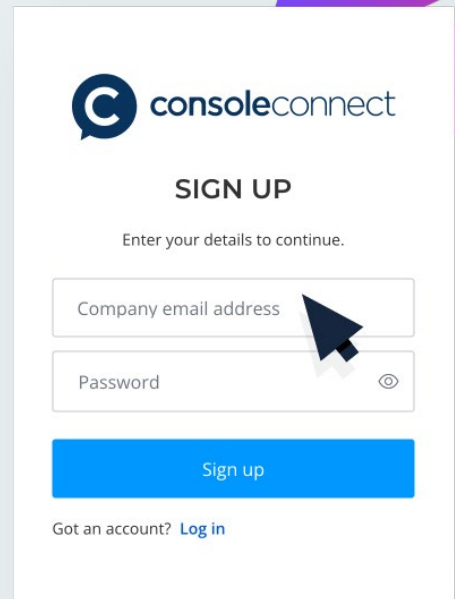
It's quick and easy to get started. Learn how to set up your account and order your first port in this handy quick guide.

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Quick Guide: **How to get started with Console Connect**

Step 1: Sign up

It's quick and easy to create a Console Connect account:

1 Visit the **registration page**, enter your work email and set your password

2 Check your inbox for an email to verify your email address

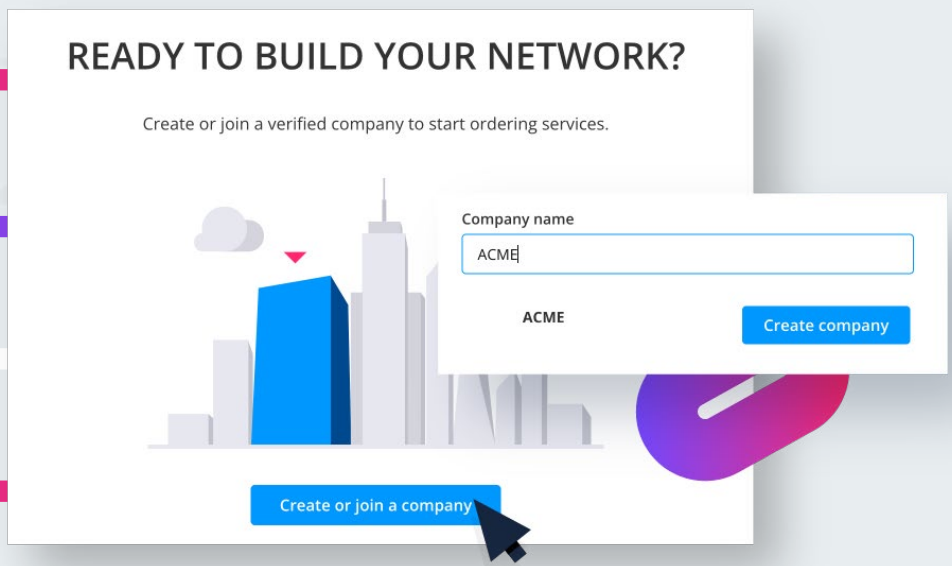**3** Click the link in the email, and enter your name and job title to complete your registration

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SIGN UP

Enter your details to continue.

Company email address

Password

Sign up

Got an account? **Log in**

Step 2: Register your company

Next, you'll need to create your company profile. This will allow you to order services and unlock network features on the Console Connect platform.

1   In your account settings, click on "Create or join a company" and enter your company name
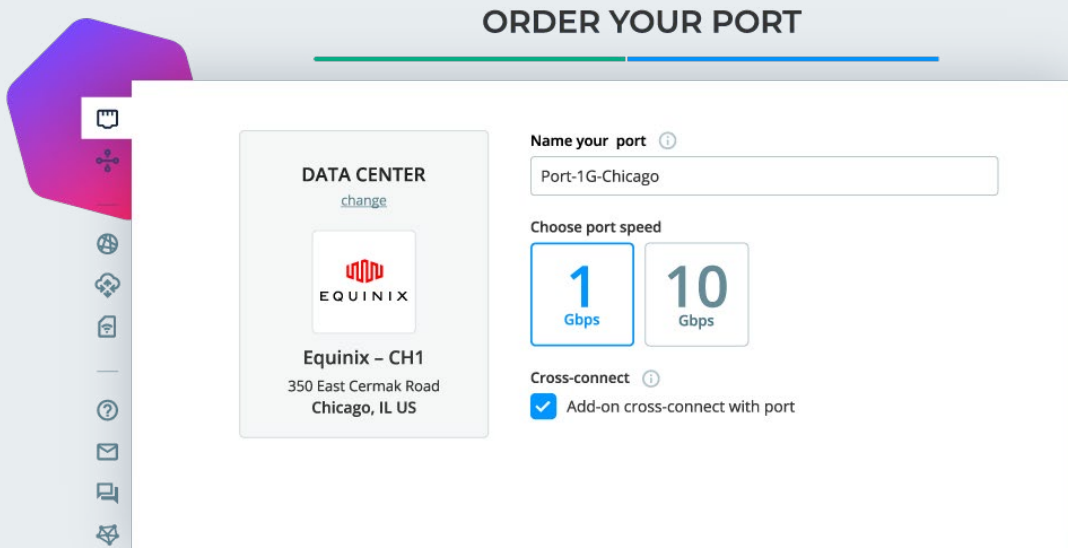

2   If your company is already registered, click "Request to join"

3   If your company is not yet registered, click "Create company" and fill in the required details about your business and upload your business registration certificate

4   You will receive an email from us once we have verified your company details

Step 3: Order an access port

Once your company has been verified, you can order your access port. You can choose between two types of access ports: Edge port (a port from your office building) or data centre port. **Learn more here**.

To order a **Data Centre port**:

1   Navigate to Network – Ports – click to '**Order port**'

2   Select a data centre & port speed, and follow the ordering flow

3   Once your port is allocated, Console Connect will email you a Letter of Authorisation (LOA). You are required to send the LOA to the data centre.

4   Console will poll to check your port status. When your port is active, you will receive confirmation via email and an alert within the Console Connect dashboard.

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To order an **Edge Port**:

1   Navigate to Network – Edge ports – click to '**Order port**'

2   Select a country and input your building address

3   Select bandwidth and contract term

4   Take note of the estimated time for the Edge Port to be activated and ready for on-demand use (varies by location, but usually 4-8 weeks)

5   Proceed to follow the ordering flow and submit your order

6   The Edge Port will now show in your dashboard as 'In-Progress'. When your port is active, you will receive confirmation via email and an alert within the Console Connect dashboard.
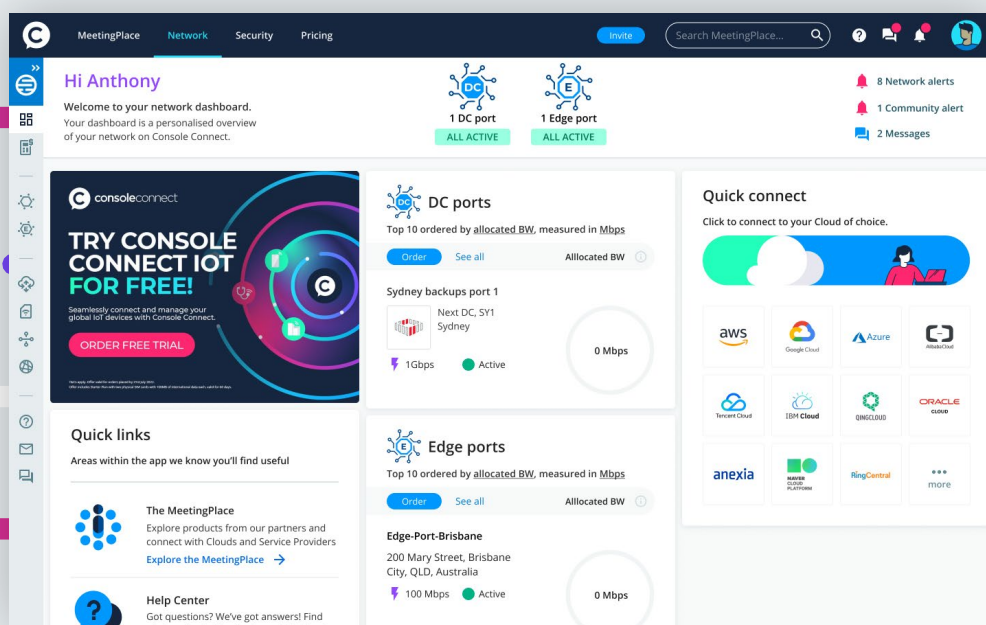
How do I **sign up?**

- Take control
- Cut complexity
- Make interconnection effortless

Easy as a click! Try it for free:
Register now

Australia	Level 3 | 200 Mary Street | Brisbane QLD 4000 | Australia
United Kingdom	7/F 63 St. Mary Axe | London EC3A 8AA | UK
France	2/F 16 rue Washington | 75008 Paris | France
Germany	Schillerstr. 31 | 60313 Frankfurt/M. | Germany
Greece	340 Kifisias Avenue/340 Olimpionikon | Neo Psychiko 154 51 | Athens | Greece
United States	475 Springpark Place | Suite 100 | Herndon | VA 20170 | USA
Singapore	6 Temasek Boulevard | #41-04A/05 | Suntec Tower Four | 038986 | Singapore
Hong Kong	20/F, Telecom House | 3 Gloucester Road | Wan Chai | Hong Kong
Japan	3/F Marunouchi Mitsui Building | 2-2, Marunouchi 2-chome | Chiyoda-ku | Tokyo 100-0005 | Japan
South Africa	Building 12 | 1 Woodmead Drive | Woodmead | Johannesburg 2191 | South Africa
UAE, Dubai	Office 504 & 505 | Level 5 | Arjaan Business Tower | Dubai Media City | Dubai

Have other questions we didn't cover?

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