



The simpler, **smarter** way to connect

Edge Port

Service specification

consoleconnect.com



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Note:

- This Service Specification is for informational purposes only and does not form part of the Agreement between the customer and Console Connect.
- Console Connect reserves the right to amend this Service Specification at any time without notification.
- All information contained in this document shall not be published or disclosed wholly or in part to any other party without Console Connect's prior permission in writing.

1. Introduction

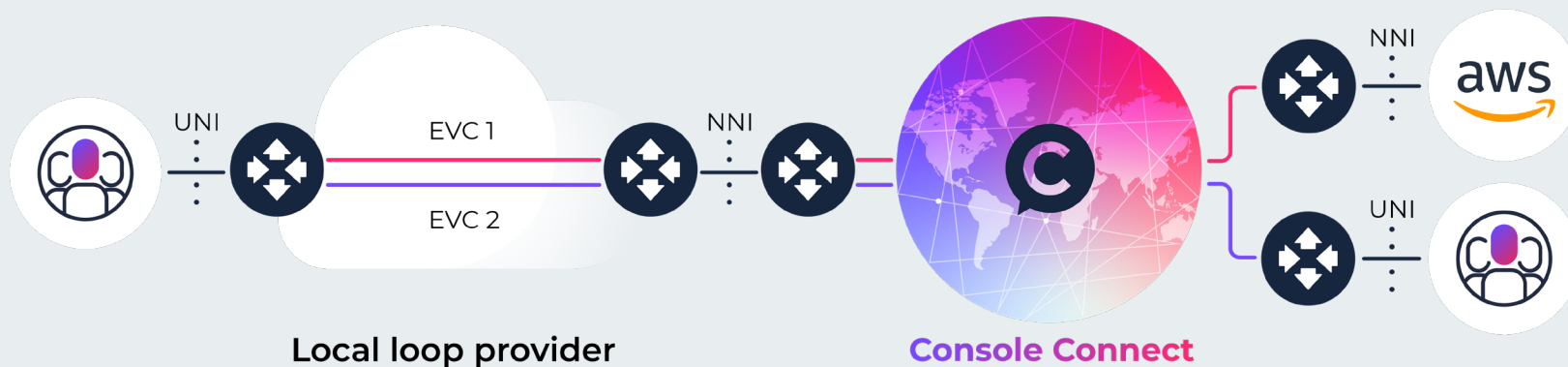
Console Connect allows customers to connect to cloud services, geographically separate networks (such as remote or branch offices) and the internet from a single network interface.

Console Connect services offer a low cost of operation and easy management and scalability. Multiple services can be delivered over a single Ethernet port (Edge Port). All services are managed via the Console Connect web portal or API, where the bandwidth of each service can be adjusted independently and on-demand.

This document describes the specifications for Ethernet ports at the User Network Interface (UNI), which are applicable to the delivery of all Console Connect services.



2. Ethernet access circuit



3. Console Connect Edge Port

1. Console Connect Edge Port is an Access E-Line carrier Ethernet service connecting the customer's commercial building location to the Console Connect platform.
2. Customer must provide their own on-premise endpoint equipment (switch, router or SD-WAN gateway) with the following functionality:
 - a. Sub-interfaces
 - b. VLAN or 802.1q tag binding to sub-interfaces
 - c. Policing configuration (b/w control) to sub-interfaces
3. Customer is responsible for any in-house/building wiring and management of their BMO.
4. After an order is placed, Console Connect will assign an Order Coordinator to work directly with the customer to ensure smooth and timely delivery of the Edge Port.
5. Estimated installation interval provided at the time of ordering is based on average installation times. The actual delivery time is subject to survey by the underlying provider after the order is placed.
6. Customers will be provided 5 VLAN IDs to use with their Console Connect services.
7. The connection service is a switched Ethernet service that is protected only after it reaches the underlying providers first central office/switch.
8. Customers requiring specific underlying provider diversity or route diversity should contact their account manager for a custom solution.
9. The location of where the Edge Port connects to the Console Connect platform may not be the geographically closest location to the customer premise. The on-ramp location is based on where the Console Connect platform interconnects with the underlying provider.
10. Termination requires 30 days advance notice.



4. Definitions

EVC	Ethernet Virtual Connection
NNI	Network-to-Network Interface
UNI	User Network Interface
CPE	Customer-premises equipment

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